# Table of Contents:

Access/Login Information ........................................................................................................... 2

Virtual 82nd Scientific Sessions Site Overview ........................................................................... 3

- Creating your Itinerary .............................................................................................................. 3

- Sessions ......................................................................................................................................... 4

- Abstracts/ePosters ...................................................................................................................... 5

- Industry ......................................................................................................................................... 6

ADA Meeting News ...................................................................................................................... 7

Mobile App ................................................................................................................................... 7

Continuing Education ................................................................................................................... 8

Need Assistance? ............................................................................................................................ 8
Access/Login Information

How do I access ADA’s Virtual 82nd Scientific Sessions?

➢ Go to ada2022.org to access the virtual meeting starting on June 1, 2022.

   This information will also be available on scientificsessions.diabetes.org.

How do I login?

➢ To login you will use your last name and registration confirmation number.

   Last Name: Please note that it is case sensitive and can include any special characters that you may have used when you registered.

   Registration Confirmation Number: You can find this in your registration confirmation (starts with an R followed by 7 digits).

What if I can’t find my registration confirmation number?

➢ You will receive an email prior to the start of the meeting with this information for easy access.

➢ You can also access it by logging into the registration site. Login as a Member (with your Professional Membership # and Zip/Postal Code) or as a Non-Member (with your email address). Once logged in, you will find the Confirmation Number under the Registration Summary.

➢ If you are still having trouble, email conventionoperations@diabetes.org for assistance.

When can I login?

➢ June 1, 2022 - The site will be available giving you time to login and familiarize yourself with the site. You will have limited access to the itinerary planner, program overview (PDF), ADA Meeting News, membership information, and the Shop Diabetes Store.

➢ June 3, 2021 - Full access to the virtual meeting site begins! Sessions begin at 11:30 a.m. CDT.

Can I share my login with my co-workers?

➢ Login information is not available for sharing as each attendee must be registered separately to access the virtual meeting.

➢ If you try to access the meeting from different devices you must logout of the site on one device before accessing it on another.

Having issues accessing the site? Refer to these technical tips:

➢ The site supports the most current version of the popular browsers: Chrome, Safari, Edge, and Firefox (please note Internet Explorer 11 is no longer supported). Chrome is the preferred browser.
Are you seeing a “no connection page” or “network error” upon login?
Try clearing your cache. This can be done in Chrome by selecting the three gray dots in the upper right. Choose Settings from the drop-down menu. Choose Privacy and security from the men on the left. Select Clear browsing data.

How long will I have access to the virtual meeting site?

All content will be available to registered attendees until June 12, 2022 or September 5, 2022. Please check your registration confirmation to view the access option you chose.

Virtual 82nd Scientific Sessions Site Overview

Once logged into the event platform you will come to the Home page. The virtual site is divided into 4 areas, Sessions, Event, Industry, and Engage, which you’ll find in the top navigation bar. There are also Quick Links to help you easily navigate the site.

Creating your Itinerary

How can I create an itinerary?

From the homepage, select Itinerary Planner from the Sessions tab in the top navigation menu.

You can access the Online Itinerary Planner now to start creating your schedule. You must be logged into the planner using your registration confirmation number and last name to create a personalized itinerary, bookmark abstracts, and take notes on presentations you watch.

Within the Online Itinerary Planner, you can go to the Program from the top navigation bar and search by day, all sessions, theme area, or speaker. Within a session listing you can select the calendar icon on the right and it will save to “My Schedule” or you can select the bookmark icon and it will save to “My Notes & Bookmarks.” You can also bookmark exhibitors and abstracts from Exhibitors and More in the top navigation bar.

Within the virtual meeting site, you also have the option from the session listing to Export to Calendar and this will save on your own personal calendar. You will be prompted to select your Outlook, Yahoo, or other calendar. Once selected, the session information, including a link to the session, will be added to your calendar of choice.

Apple
Google (online)
Office 365 (online)
Outlook
Outlook.com (online)
Yahoo (online)
Within the virtual meeting site, you also have the option to select the heart icon to the right of a session or exhibitor and this will be saved in your Favorites within the Networking feature. From the homepage, select Favorites from the Networking tab in the top navigation menu.

**Sessions**

**How do I access the educational sessions?**

- From the homepage, select the Sessions Quick Link or select Sessions from the Sessions tab in the top navigation menu.

**How can I search for a particular session?**

- In the session listing you can filter by date, session type or track. You can also type in a session name in the search field.

**How do I view a session?**

- On the session listing page, you can either select the name of the session, select the Watch Now button or select See Details.

  Add to Schedule button will change to Watch Now once the session is available for viewing.

**Are the educational sessions live?**

- There are both livestream and recorded sessions. Use the filter in the Sessions listing to find the livestream dates and times. All educational sessions will be recorded and will be available on demand within 24 hours of the live presentation.

  **Please note:** Certain industry events will be streaming their presentations live. Please check those schedules in the Industry Learning Hub for details.

**What time zone will the sessions be released in?**

- The sessions will be released in Central Daylight Time (CDT) in the United States. When you log into the event platform, the times noted next to each session will show up in your local time zone. If you are reading a PDF created by ADA, all times are noted in CDT.
If I enter a session 5 minutes late, can I rewind to view it from the beginning?

➤ Yes, you may enter a session at any point during the stream and you may start it from the beginning.

What if I miss a session during the scheduled timeslot?

➤ Once a livestream session has ended, playback of the session is available immediately.

Can I increase the size of the presentation?

➤ You can choose to see the video player in full-screen mode.

Can I take screen shots of the presentation?

➤ Please refer to our rules on Photography and Screen Capture.

How can I look up a speaker?

➤ From the homepage, select Speakers from the Sessions tab in the top navigation menu. They are listed alphabetically, and you can also type in a name in the search field at the top of the page. When you click on a speaker name or photo you can view their bio and the session(s) in which they’ll be speaking.

Abstracts/ePosters

How do I view the abstracts?

➤ From the homepage, select the Abstracts Quick Link or select Abstracts from the Sessions tab in the top navigation menu. Please note that this will link to a different site that will open in a separate window.

➤ You can also view the abstracts by downloading the ADA Scientific Sessions Mobile App. Please note our Abstract Embargo Policy.

How do I view the ePosters?

➤ From the homepage, select the ePosters Quick Link or select ePosters from the Sessions tab in the top navigation menu. Please note that this will link to a different site that will open in a separate window. When you enter the ePosters site for the first time you’ll be asked to accept the Terms of Use.

➤ On the ePosters site, choose “Search” from the top menu and then enter a keyword, or an author name, or an institution, or select a topic in the search tools to quickly find a set of posters of interest.

➤ Next, select a poster from the results to see its details such as its abstract, authors, and disclosures. If the author submitted the poster as an ePoster, select the image of the poster to open the interactive poster viewer in a new window. For best viewing, maximize this window.

How do I connect with an author?
If you see a link for “Ask the Author a Question” on the poster details page, select it to open a tool at the bottom of the page where you can enter and send a question to the author. The author can respond to your question via your email address. If you do not see the Ask the Author link, the author opted to not receive questions.

**How do I save or share ePosters?**

- In the top right of a poster’s details page, you will see a green “+” icon. Select this to add the poster to your Personal Collection. To see posters in your collection, choose “Collections” from the top menu and then “My Collection.”

- Along the bottom right of a poster’s details page, you will see a series tools to let you print the abstract, or share the poster with colleagues who are also registered for the meeting by creating a direct link, creating an email, or creating a shareable barcode. Only these special links will work to share posters.

**Where can I get help viewing/using ePosters?**

- Choose “Help” from the top menu to see answers to common questions and how to navigate and best use the ePoster site.

- If you still need assistance, you may send an email to support@apprisor.org.

### Industry

**How do I access the exhibitors?**

- From the homepage, select the Exhibits Quick Link or select Exhibits from the Industry tab in the top navigation menu.

- When you click on the exhibitor name it will take you to their exhibit page or some will open a new window.

- **Please note:** By accessing the Exhibits you agree that the information you provided with your registration (name, organization, address, phone, fax, email address, credentials, and professional information) may be provided to our exhibitors to assist them in contacting you and for tracking purposes.

**What is the Industry Learning Hub?**

- The Industry Learning Hub consists of Corporate Symposia, Diabetes Learning Bytes, and Product Theaters.

  **Corporate Symposia** are programs that are planned and conducted by the corporate community in conjunction with the Scientific Sessions; each are 1-2 hours in length long.

  **Diabetes Learning Bytes** are industry expert-led presentations/panels/roundtables; each are 20-minutes in length.
Product Theaters are an excellent source of additional education and a place to learn about the latest products for patients with diabetes; each are 1 hour in length.

Many are available on-demand, so you can watch whenever your schedule allows.

- Please note: By participating in the Industry Learning Hub you agree that the information you provided with your registration (name, organization, address, phone, fax, email address, credentials and professional information) may be provided to our industry supporters to assist them in contacting you and for tracking purposes.

How do I access the Corporate Symposia, Diabetes Learning Bytes, and Product Theaters?

- From the homepage, select the Industry Learning Hub Quick Link or select Industry Learning Hub from the Industry tab in the top navigation menu.

ADA Meeting News

Where can I find the latest news on the meeting?

- From the homepage, select ADA Meeting News from the Event tab in the top navigation menu or you can see the latest news feed under News & Updates.

- You can also go to ADAMeetingNews.org now! It’s the meeting’s official online news source, so you don’t miss any of the groundbreaking science from the Virtual 82nd Scientific Sessions. Read live coverage of virtual presentations, get the latest news on upcoming sessions, and check back after the meeting for continued coverage. The site will be updated hourly during the meeting.

Mobile App

Designed and developed specifically for ADA’s Virtual 82nd Scientific Sessions, this mobile event app is your go-to meeting resource for program navigation, educational session information, news updates, abstracts, and exhibitor content.

Use the planning tools to build your customized itinerary, explore sessions, access the virtual meeting presentations, and engage with the meeting via social media — all for a best-in-class virtual experience.

How do I get the Mobile App?

- Downloading the 2022 ADA Scientific Sessions app is easy on iOS and Android. Search for the ADA 2022 app in the Apple App Store or Google Play. Select “Get” in the Apple Store or “Install” on Google Play.

  Note: If you already have the ADA Events app on your device, keep it to retain access to past events (prior to 2022), but be sure to download the NEW 2022 ADA Scientific Sessions app which features current content & feature improvements.

Visit ADAMeetingNews.org for more information on downloading the mobile app.
Can I access the virtual site from the Mobile App?

- Yes! You can access sessions and exhibitors from the mobile app if you’re a registered attendee.

**Continuing Education**

**How do I claim Continuing Education credits?**

- Certificates of continuing education are provided to registered attendees based upon completion of the online evaluation. The link to the online evaluation will be emailed to participants (see below for details).

  The continuing education evaluation system will be available through October 4, 2022. For international attendees, a Certificate of Attendance will be available for download from the continuing education evaluation system.

- **82nd Scientific Sessions Livestream Meeting**
  CE Credits available: Up to 33.25

  The link to the online evaluation will be emailed to participants on June 3, 2022. The continuing education evaluation system will be available through October 7, 2022.

- **82nd Scientific Sessions Hybrid Meeting Archive**
  CE Credits available: Up to TBD

  All archived sessions will qualify for continuing education credit. The link to the online evaluation will be emailed to participants on June 3, 2022. The continuing education evaluation system will be available through October 4, 2022.

- For more information, visit the virtual meeting site’s homepage. Select Claim CE from the Sessions tab in the top navigation menu. Or you can find the information on the Scientific Sessions website.

- If you have any questions regarding Continuing Education, please contact: professionaleducation@diabetes.org.

**Need Assistance?**

Contact the following for assistance:

- **General Questions for ADA:** conventionoperations@diabetes.org

- **Technical Questions on the Virtual Site:** Submit Question Here

- **Registration Questions:** Submit Question Here
  (Please refer to Page 2 on how to look up your registration confirmation number)

- **ePosters Questions:** support@apprisor.org

- **Abstracts Questions:** abstracts@diabetes.org
Online Planner or Mobile App Questions: appsupport@tristarpub.com

Continuing Education Questions: professionaleducation@diabetes.org

Professional Membership Questions: membership@diabetes.org