

## Standard 2 and 4 Target Population

**DSMES Services Recognition Anniversary** (month and day) 2/10

**Recognition Year 1 ~ 2 ~ 3 ~ 4 - Annual Review/Revision Date:** 05/24/2022

<b>Key: The % can be estimates rather than actual numbers.</b> <b>0 = No 1= ~25% or less 2 = ~ 50% or less 3 =~&gt;50%</b>		<b>DSMES Target Population Assessment</b>	
<b>Race of Population</b>			
American Indian or Alaskan Native	0	- 1	- 2 - 3
Asian/Chinese/Japanese/Korean/Pacific Islander	0	- 1	- 2 - 3
Black/African American	0	- 1	- 2 - 3
Hispanic/Chicano/Cuban/Mexican/Puerto Rican/Latino	0	- 1	- 2 - 3
White/Caucasian	0	- 1	- 2 - 3
Middle Eastern	0	- 1	- 2 - 3
<b>Age of Population</b>			
19 years or less	0	- 1	- 2 - 3
19-44 years	0	- 1	- 2 - 3
45 – 65 years	0	- 1	- 2 - 3
>65 years	0	- 1	- 2 - 3
<b>Type of Diabetes</b>			
Pre-Diabetes Age up to 19 years	0	- 1	- 2 - 3
Pre-Diabetes > 19 years	0	- 1	- 2 - 3
Type 1 Diabetes 0-18 years	0	- 1	- 2 - 3
Type 1 Diabetes >18 years	0	- 1	- 2 - 3
Type 2 Diabetes 0 – 18 years	0	- 1	- 2 - 3
Type 2 Diabetes > 18 years	0	- 1	- 2 - 3
Pregnancy with Pre-existing DM	0	- 1	- 2 - 3
Gestational Diabetes	0	- 1	- 2 - 3
<b>Diabetes Treatments</b>			
Oral Anti-Diabetes Medication	Yes		No
Insulin	Yes		No
Concentrated Insulin – U-500, U-300	Yes		No
Inhaled Insulin	Yes		No
Injectable Anti-Diabetes Medications other than Insulin	Yes		No
Insulin Pumps	Yes		No
CGM	Yes		No
<b>Unique Needs of Population</b>			
Hearing Impaired (Requiring Sign language)	Yes		No
Visual Impaired (Requiring Print augmentation)	Yes		No
Low Literacy Population	Yes		No
Physical Facility Needs (Classroom space, ramps, elevators, etc....)	Yes		No
Technical Savvy Participants	Yes		No
Insured	Yes		No
Uninsured <i>PWD who are uninsured are served at the free clinic that is grant funded.</i>	Yes		No
<b>DSMES Barriers</b>			
Transportation Barriers	Yes		No
Technology Barriers for Virtual Visits	Yes		No

Technology Barriers for sending Remote Data (Insulin pump data, BG meter data, CGM data)	<b>Yes</b>	<b>No</b>
Uninsured	<b>Yes</b>	<b>No</b>
Co Pay Barriers	<b>Yes</b>	<b>No</b>
Language Barrier (Requiring Interpreters)	<b>Yes</b>	<b>No</b>
<p>Languages that require interpreter services:</p> <p>Deaf</p> <p>Samoan</p> <p>Arabic</p> <p>Japanese</p>		

Using the DSMES target population data assess the service's design and resources and develop a plan to serve any gaps identified.		
<b>DSMES Locations</b>	Service's current resources and assets	Plan to address identified needs
<i>Our main site is at the hospital's outpatient medical Building across from the hospital and we have expansion site at the senior center and the local maternal fetal medicine office.</i>		<i>No gaps identified.</i>
<b>DSMES Hours/Scheduling</b>	Service's current resources and assets	Plan to address identified needs
<i>The DSMES hours are from 8am to 8pm Monday through Friday to allow for people who work during the day to be able to come after work. 4 of the CDCES work from 8am to 4:30pm and 2 of them work from 11:30am to 8pm.</i>		<i>No gaps identified</i>
<b>Physical Space</b>	Service's current resources and assets	Plan to address identified needs
<i>Our facilities are all compliant with the American Disabilities Act requirements. We have noticed that our chairs are hard for some of the patient to stand up from.</i>		<i>We plan to ask management to provide us with 6 chairs that are higher for each of the CDCES rooms.</i>
<b>Staffing</b>	Service's current resources and assets	Plan to address identified needs
<i>We currently have 6 CDCES. 1 is a social worker, 1 is a pharmacist, 3 RDNs, 1 RN, 4 are certified insulin pump trainers We have 2 Diabetes Community Care Coordinators (DCCC their title used to paraprofessionals)</i>		<i>No gaps identified</i>
<b>Equipment</b>	Service's current resources and assets	Plan to address identified needs
<i>We currently have 1 meter, pump and cgm download station. We have a conference room where we can hold group session. We have cameras on our computers that allow for telehealth sessions.</i>		<i>Ask management if we can get another computer and software for at least one more download station as team members have to often wait until another members has finished downloading a device to use the one station.</i>
<b>Interpreter Services</b>	Service's current resources and assets	Plan to address identified needs
<i>We have interpreter services for all languages and a sign language service for people who are deaf.</i>		<i>No gaps identified</i>
<b>Education Materials (Ed. Mat.) Languages</b>	Service's current resources and assets	Plan to address identified needs
<i>We have education materials and teaching props in all the languages we service.</i>		<i>No gaps identified</i>
<b>Ed. Mat. - Cultural Designs</b>	Service's current resources and assets	Plan to address identified needs
<i>We have education materials that are culturally appropriate for our population served but we do need to develop more sample menus for some cultures.</i>		<i>We need sample Arabic and pacific island meals.</i>
<b>Ed. Mat. - Low Literacy</b>	Service's current resources and assets	Plan to address identified needs
<i>We do have materials that are low literacy and materials for the 9 DSMES curriculum areas that are pictures.</i>		<i>No gaps identified</i>
<b>Ed. Mat. - Large Print</b>	Service's current resources and assets	Plan to address identified needs
<i>We do have large print materials and materials that are large print in each of the 9 DSMES topic areas.</i>		<i>No gaps identified.</i>

Electronic Education Materials	Service's current resources and assets	Plan to address identified needs
<i>Most of our materials we have digital versions of but we are still in the process of getting the low literacy picture materials professionally scanned into digital format.</i>		<i>The QC will appeal to the marketing department to complete this project before the fall of 2022.</i>
Ability to offer Virtual or Telehealth Services	Service's current resources and assets	Plan to address identified needs
<i>Only 3 of the CDCES session rooms have cameras for virtual services, so CDCES have to switch rooms in the middle of the day if they have virtual appointments.</i>		<i>Ask manager if we can get 3 more cameras or have specific virtual days for CDCES.</i>
Remote monitoring resources and portal	Service's current resources and assets	Plan to address identified needs
<i>We have all the portal software and adaptors to download devices, but we need at least one more download station as noted above.</i>		<i>See equipment comment</i>