

Spring 2018

## Welcome

The Education Recognition Program (ERP) Team is happy to bring to you the 2018 1st quarter issue of Recognition News.

This issue will include information on Resource Staff, Diabetes Self- Management Education and Support (DSMES) billing, ERP platforms, and a wealth of resources. Feel free to always email the ERP team at <a href="mailto:erp@diabetes.org">erp@diabetes.org</a> or call 1-888-232-0822 with any recognition questions. Regular updates can be found at <a href="mailto:diabetes.org/erp">diabetes.org/erp</a>.

## **Diabetes Education**

With the new 2017 National Standards for Diabetes Self-Management Education and Support, the Resource Staff category has been removed. All professional educators who teach DSMES will be required to have 15 hours of Continuing Education Unit (CEU) annually if they are not a Certified Diabetes Educator (CDE) or Board Certified-Advanced Diabetes Management(BC-ADM). The coordinator must identify them as DSMES staff on all Recognition applications and maintain their license, certificate, or CEUs for the 4-year Recognition period. To assist with the CEU requirement, please keep in mind that American Diabetes Association (ADA) offers free CEUs, which do not require ADA membership, at: <a href="https://ada.healthmonix.com/courses">https://ada.healthmonix.com/courses</a>.

## **Recognition Tips**

ERP received the following guidance from Centers for Medicare & Medicaid Services (CMS) concerning Telehealth and diabetes self-management training (DSMT) billing from a physician practice:

**Telehealth Billing:** Only the following professionals can provide DSMT and bill for it via telehealth. DSMT services to be "furnished by a licensed physician assistant (PA), Nurse practitioner (NP), Clinical Nurse Specialists (CNS), certified nurse-midwife (CNM), clinical psychologist, clinical social worker, or registered dietitian or nutrition professional." Please see page 4 of this <u>CMS link</u>.

**Primary Care Physician (PCP) Billing:** For professional claims, an "individual" NPI must be on each "rendering" line of service with the procedure code (G0108 or G0109). Unlike an outpatient hospital DSMES service, a physician group number cannot be used on the rendering provider line. The physician group should submit all the DSMT claims for services with the one National Provider Identifier (NPI) that they select to use to bill on behalf of the entire DSMT service. This can be the NPI of any of the individual physicians or non-physician practitioners (NPPs) who are enrolled in Medicare. Remember one NPI is used to bill for the entire DSMES service. CMS has explained to the contractors that these individual NPIs typically do not represent the individuals actually furnishing the DSMT services (e.g., RNs, pharmacists) and the credentials of the DSMT educators are not determined by CMS.

## **Chronicle Corner: News & Frequently Asked Questions**

Each quarter the ERP Recognition Newsletter will highlight recent revisions to Chronicle Diabetes (CD) and one of the CD functions or reports.

Did you know? DSMES services can utilize Chronicle Diabetes (CD) not only to track the entire DSMES process but also at a minimal capacity.

With the expansion of Electronic Medical Records (EMR), ERP understands that utilizing CD for your DSMES service may result in double documentation. The ERP team is excited to announce that CD has been enhanced to provide services the ability to use CD at a minimal capacity and only enter minimal DSMES participant demographics, behavioral goals, and participant outcomes, while also providing services with the ability to:

- Track individual and aggregate changes in behavioral goals and participant outcomes
- Import data required for the ERP Recognition applications
- Import data required for the ERP Annual Status Reports

**Note:** If a DSMES service is already using an EMR and/or paper charting to document DSMES education but needs a method to track, aggregate, and report outcomes, using CD at minimal capacity is an option available to Recognized DSMES services.

For More Information:

- Call 1.888.232.0822
- Register for the Chronicle Diabetes Q/A Webinar
- Email Chronicle@diabetes.org

Chronicle Diabetes(CD) is an electronic platform that follows the Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH) guidelines education documentation tool that is available for ADA Recognized DSMES services to use for FREE if you choose to use it.

## **Diabetes Prevention Program (DPP) Charting Platform Now Available**

The ADA ERP launched a Diabetes Prevention Program (DPP) charting platform in 2017. The platform generates reports that align with the Centers for Disease Control (CDC) DPP Recognition requirements. The charting platform is easy to navigate, input data, and generate the CDC DPP Recognition CSV reports.

The ADA is committed to ensuring that the <u>DPP charting platform</u> continues to align with the revised 2018 CDC DPP Standards and the Medicare (CMS) DPP reimbursement guidelines. The platform is available for a minimal fee to ADA Recognized DSMES programs as well as DPP providers that are not ADA Recognized DSMES programs.

To learn more about the platform and its capabilities, please submit a <u>DPP Platform Interest Form</u> and an ERP staff member will contact you.

The ERP team also hosts a free, monthly DPP Documentation Platform webinar. Please visit our <u>ERP Q/A Call</u> <u>Schedule</u> to learn more and to register.

## Books and other resources:



### How-Tos and Fresh Ingredients Delivered

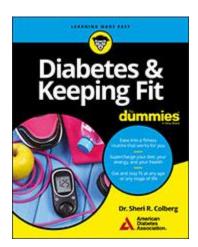
The American Diabetes Association<sup>®</sup> and Chef'd have teamed up to provide delicious, nourishing, and easy-to-prepare recipe kits inspired by the ADA's award-winning cookbooks. Each recipe has been carefully evaluated by the ADA's registered dietitians to ensure it meets our nutritional guidelines for people living with diabetes. The kits include detailed information on calories, carbohydrates, and dietary fiber and are available in a variety of protein, vegetable, and flavor combinations. Try out the ADA/Chef'd recipe kit collection online at diabetes.org/chefd.



You Can Have It! More than 125 Decadent, Diabetes-Friendly Recipes Devin Alexander

Whether you're managing diabetes, want to lose weight, or just plain want to be fit while eating insanely scrumptious meals, weight-loss expert Devin Alexander is here to assure you, "You Can Have It!" The celebrity chef on the hit series, *The Biggest Loser*, and the author of the *New York Times* bestselling *The Biggest Loser Cookbook* series and *The Most Decadent Diet Ever!*, Devin Alexander, has created a collection of easy diabetes-friendly recipes that seem simply too good, and too decadent, to be healthy.

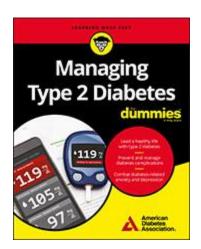
Item # 6321-01 ERP Member Price: \$14.19 Original Price: \$24.95



Diabetes and Keeping Fit For Dummies American Diabetes Association

Featuring everything from a starter walking plan to strength and resistance training plans, *Diabetes & Keeping Fit For Dummies* offers all the guidance and step-by-step instruction you need to make exercise a priority in your diabetes management.

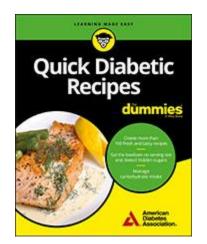
Item # 5055-01 ERP Member Price: \$13.79 Original Price: \$22.99



Managing Type 2 Diabetes for Dummies American Diabetes Association

Written for anyone diagnosed with type 2 diabetes (and for anyone who loves someone with diabetes), *Managing Type 2 Diabetes For Dummies* is an essential guide to understanding the effects of diabetes and knowing what steps to take to successfully manage this chronic illness.

Item # 5056-01 ERP Member Price: \$11.99 Original Price: \$19.99



Quick Diabetic Recipes For Dummies American Diabetes Association

If you have diabetes, watching what you eat is one of the most important things you can do to stay healthy. With the help of the American Diabetes Association, *Quick Diabetic Recipes For Dummies* offers 100+ healthy, diabetes-friendly recipes and meal planning ideas–without sacrificing taste.

Item # 6323-01 ERP Member Price: \$13.79 Original Price: \$22.99

## Spotlight

From the desk of Joyce Malaskovitz:

Desert Springs Hospital – Diabetes Treatment Center

In a city known for five-star dining, massive buffets, and every treat in-between, the Diabetes Treatment Center at Desert Springs Hospital in Las Vegas, Nevada, is in a unique position to help its patients and community members manage their diabetes.

Hospitalized patients are assisted by two inpatient diabetes nurse case managers who teach basic diabetes survival skills and educate them about available outpatient services.

Using the ADA Recognized Diabetes Self-Management Education and Support Program, the outpatient Diabetes Treatment Center offers English and Spanish education for people with prediabetes, diabetes, and gestational diabetes. Key programs include the 10-hour comprehensive program, a two-hour gestational diabetes class, a one-hour, six-month follow up class, and a two-hour, one-year review class. Individual sessions are available with either a CDE or a RD, to discuss specific issues like individual nutrition counseling, carb counting, blood glucose meters, or insulin training.

"We have found that inpatients who attend the 10-hour program are able to close the knowledge gap in managing

their diabetes," said Joyce Malaskovitz, PhD, MHA, BSN, RN, CDE. Participants understand knowledge gives them an increased ability to manage this overwhelming disease. We offer education, management tools, and ongoing support, even if it's a phone call to one of our educators."

Tips for ADA audit:

"As the department director, I set the bar very high for audits. Our goal for any audit is to have a perfect audit. We are very organized and prepare binders with every documentation that is requested so we are not searching for anything the day of the audit. I review the binders prior to the audit. Additionally, I invite our quality department to review the binders before the audit day to ensure we are not missing anything. Preparation is the key and, in return, audit day will go very smooth. For the opening of the audit I always invite the executive leaders of our organization as it starts the audit off right, knowing there is great support for the program."

### About The Diabetes Treatment Center at Desert Springs Hospital -

Desert Springs Hospital was the first in the United States to achieve The Joint Commission's Advance Inpatient Diabetes Care Disease Specific Care Certification. It is Recognized by the American Diabetes Association and accredited by the American Association of Diabetes Educators for Outpatient Diabetes education. It is staffed with a program coordinator, three full-time RN educators, and three, full-time registered dietitians in the outpatient center, along with two nurses for inpatient care. Telephone interpretation and ASL interpretation are available for those with language or hearing barriers.



From left to right: Rita Schmidt, Sharon Sanchez, Alicia Ramos (in the foreground), Joyce Malaskovitz, Dina Cazares, and Laura Renholm

Providing free patient education resources and materials to American Diabetes Association recognized program educators:

# KRAMES staywell

#### VIEW ONLINE

American Diabetes Association | 2451 Crystal Drive, Suite 900, Arlington, VA 22202 | 1-800-DIABETES Please add <u>erp@diabetes.org</u> to your address book to ensure you receive all future emails. <u>Click Here to Unsubscribe</u>

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