

## FAQ for 83<sup>rd</sup> Scientific Sessions

### **How do I claim my CE credits?**

Click [HERE](#) to access the “Claim CE Instructions”.

### **When will the evaluation for Scientific Sessions close?**

August 18<sup>th</sup> is the last day to complete your evaluation and claim your CE credit.

### **How many credits are available for the 83<sup>rd</sup> Scientific Sessions?**

You can claim up to 29.5 CE.

### **Why are my CE credits not showing up?**

Make sure you have claimed your CE after each session. Please ONLY claim COP (participation credit) if your professional credit is not available.

### **I am unable to login to my account to obtain my CE.**

Please email [ADAprofessionalcustsvc@diabetes.org](mailto:ADAprofessionalcustsvc@diabetes.org) if you are having issues logging into your account.

### **What if my professional credit that I need to claim is not populating? The only credit available for me to claim is COP.**

Please make sure that your profession is updated under your profile. This allows you to be able to claim the credits you need according to your profession.

Click [HERE](#) to view instructions on how to update your profession.

### **When can I claim my CE credits for Scientific Sessions on-demand?**

The evaluation will be open on June 27<sup>th</sup>. Click [HERE](#) to access the evaluations.

### **When will I receive my certificate?**

Your certificate will populate after you complete and claim your CE. This will also be available for you to download in your account, under the “My Transcript” tab, on the left of your home screen.

### **When can I access my international certificate?**

Click [HERE](#) to download your certificate. Please fill in the name as needed.